



Dear Parent(s)/Guardian(s):

Quest Food Management Services partners with Saint Ignatius to provide your student(s) with nutritious meals—and a convenient way to pay. We encourage families to use **Mealtime**, a prepay meal system that speeds up lunch lines, prevents lost cash, and allows parents to track spending online.

Getting started is easy:

We recommend an initial deposit of **\$250**, which typically covers the first month.

You can add funds by:

- Visiting www.mymealtime.com
- Sending a check with your student to give directly to Quest staff during lunch

Purchases are made using student ID cards, so it's important your student carries theirs daily. Parents can monitor balances and view transaction history anytime through the online portal or by contacting the Quest General Manager.

Account balances roll over each year. Graduating seniors may transfer remaining funds to a sibling. Please note: a **\$30 fee** applies for any returned checks due to insufficient funds.

If you have any questions or concerns, please feel free to call the Quest General Manager at any time: Maura Holladay at (312) 421-5900 x356 or email at maura.holladay@questfms.com

Thank you for supporting your school's dining program!

Sincerely,

Quest Food Management Services at Saint Ignatius College Prep